

A Massage from Vince's Family

A New Normal Service under Health & Safety to prevent return of CORONA VIRUS

Vince Hotel Bangkok Pratunam will reopen on **21 July 2020**. We are very pleased to welcome you back to our hotel once the COVID19 outbreak has been released

In order to prevent the return of Corona Virus outbreak .Kindly cooperate & comply with us as following.

1. IN & OUT at main entrance only
2. Wear a face mask every time before entering the hotel area.
3. Check the temperature before entering the hotel area. The standard temperature must not exceed **37.5** degrees Celsius.
4. Wash your hands with alcohol gel had set at common area
5. Always wipe your shoes before entering the hotel area.
6. Luggage and hand bags must be sterilized by killing virus
7. Spacing at least **1.5** meters away from other people.
9. Avoid touching common touch devices such as lift buttons, door knob etc;
10. Notify staff immediately when having fever, coughing, sneezing or feeling unwell. Or having various fall into the symptoms.
11. Use online platform or QR Code in various transactions while staying at the hotel.

For you for peace of mind we prepare all service to prevent the return of Corona virus as following

Room: The room has been sprayed with virus and facilities such as furniture and sanitary ware are cleaned with highly effective antiseptics. The facility is wrapped in transparent film to prevent dust and germs. And there is a housekeeper cleaning **24** hours for you to be confident before using the service.

Restaurant: Our restaurant is set to use the New Normal style focus on fresh cooking , social distancing , avoid overcrowding . Breakfast are served in the style of an American cafeteria mixed with Grab2Go .You can choose to order food in the hotel room as well. Every table is cleaned after used with a

virus antiseptic. All utensils are washed with anti-virus dishwashing detergent and always washed with hot water.

Swimming Pool: The swimming pool has a chlorine gauge addition in an appropriate standard values for killing the virus. Also, the pool location is on the roof top therefore the water getting the sun all day which is one factor that causes the virus had killed, Swimming Pool open daily **8.00-18.00** hrs.

Shuttle golf cart: All vehicles wipe clean every time after used and have to arrange Spacing management. There is a reservation system and seats. All staffs wear faceshield & gloved throughout the service.

Fitness : Open Air service and the number of users is limited to **2-3** peoples base on bubbles distancing within **2** hours/**1** group and will be closed every **30** minutes after used in order to clean equipment and Virus antiseptic air spray . Open from **8:00** am to **18:00** hrs. every day.

Employees: Before working each day All employees must measure body temperature. Always wear a mask or dust mask and rubber gloves, including regular training on **COVID19** protection.

We wishing you to be happy, safe & healthy and hope to see you soon.

Sincerely yours,

Pete Young

General Manager